



Virtual Service Center Solution

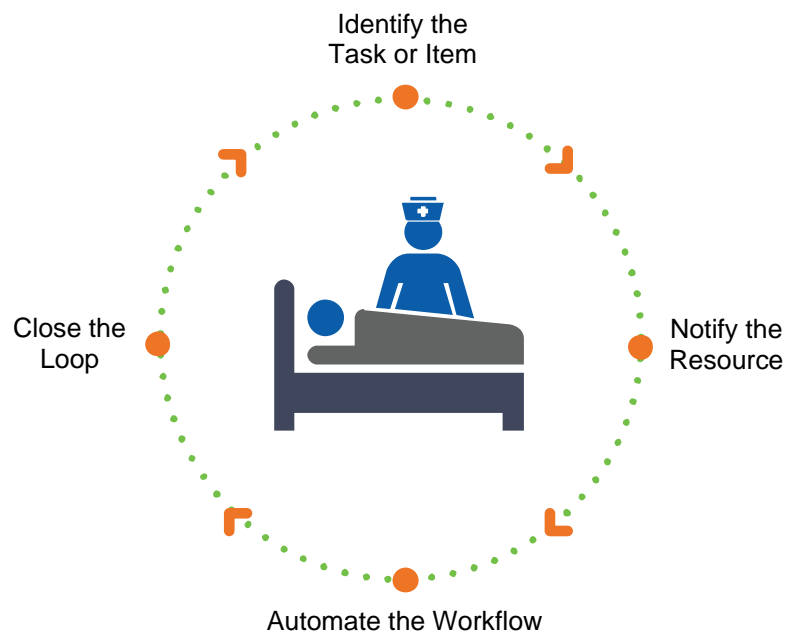


The Power to:

Provide caregivers the tools they need, when they need them, to deliver the **highest quality of patient care.**

Key Features

- User friendly service requesting with a powerful search engine and the ability to easily order multiple services with just a few clicks
- Intelligent logic to automatically assign tasks in a complex, high volume enterprise operation
- Powerful workflow to track progress of work in real-time and escalate issues and delays with automated notifications



Key Benefits

- Reduce cost
- Streamline communication and breakdown silos
- Improve service quality and efficiency

Logistics



- Supplies & Equipment
- Clinical / Biomed Engineering
- Supply Chain Tasks
- Facilities Requests
- Security Requests
- Key/Lock Requests
- Late Tray Requests
- Food Floor Restock

Environment



- Housekeeping Requests
- Linen Replenishment
- Scheduled Tasks
- QA Inspections

Services



- Pastoral Care
- Interpreter Services
- Volunteer Services
- Non-Clinical Therapies

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Who We Are

The Sentact team includes healthcare leaders, developers, and process experts deeply experienced in healthcare operations and technology.

Why We Are Different

Our platform is quick to implement, easy-to-use, and extremely adaptable. Our solutions are cost-effective and our clients see returns within months.

How It Works

We give you the tools to connect caregivers, automate workflow, and coordinate resources to provide better care at a lower cost.



Our fully integrated, cloud-based solutions are designed to optimize the efficiency and enhance the quality of the patient care environment across the continuum.