

National Patient Safety Goals

a Sentact case study



Non-Profit Illinois Healthcare System

Sentact**Rounding** has helped an Illinois Healthcare System focus on improving patient safety.

Demographics

3 Hospitals

275 Beds

Frequency

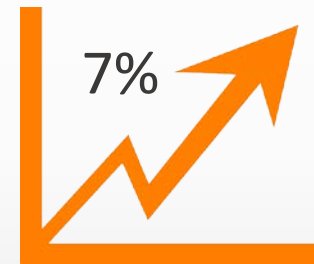
Quality Managers performed safety and quality rounds monthly.

Purpose

The goal of the program was to educate patients and family about surgical site infections.

Rounding improves key metrics such as efficiency, communication, quality, patient satisfaction as well as patient safety. Using Sentact**Rounding**, managers can easily track compliance with rounding criteria, save time performing rounds, and resolve issues with automated workflow.

The program was so successful it:



Resulted in an increase of 7% related to educating patient/family on surgical site infections.



Increased compliance from 90% to 98% in 90 days.

Focus Areas



Anticoagulation

Effective Communication

Medication Reconciliation

Medication Safety

Patient Identification

Infection Reduction

Universal Protocol