



**THE PREMIER  
PLATFORM FOR  
MSP-DELIVERED  
IT SERVICES.**

# Datto Fact Sheet

## About Datto

At Datto, our mission is to empower the world's small and medium sized businesses with the best in enterprise-level technology. We do it by equipping our unique community of Managed Service Provider partners with the right products, tools and knowledge to allow each and every customer to succeed. It's an approach that's made us the world's leading provider of MSP delivered IT solutions. Datto is headquartered in Norwalk, CT, with offices worldwide.

**Company Founded:** 2007

**Number of Employees:** 1400

## Acquisitions:

In 2014, Datto acquired Boston-based Backupify, adding protection of SaaS applications such as Salesforce, Google docs and Office 365 to its product portfolio. In the first half of 2017, Datto acquired Portland-based networking services leader Open Mesh, to deliver Network Continuity. At the close of 2017, Datto was acquired by Vista Equity Partners and simultaneously merged with New York-based Autotask, adding PSA and RMM technology to the Datto product suite.

## Offices and locations:

Datto's corporate headquarters is in Norwalk, CT, with offices in:

- Amersham, United Kingdom
- Amsterdam, Netherlands
- Beijing, People's Republic of China
- Boston, MA, USA
- Chicago, IL, USA
- Copenhagen, Denmark
- Dallas, TX, USA
- East Greenbush, NY, USA
- Los Angeles, CA, USA
- Manchester, United Kingdom
- Rochester, NY, USA
- Monroe, CT, USA
- Munich, Germany
- New York City, New York, USA
- Portland, OR, USA
- Toronto, Canada
- Reading, United Kingdom
- Richmond, United Kingdom
- San Jose, CA, USA
- Sydney, Australia
- Singapore

## Data Backup and Disaster Recovery (BDR)

Datto's BDR solutions serve a rapidly expanding market of over 13,000 MSPs worldwide. The company's 375+ PB purpose-built cloud and family of software and hardware devices provide backup and recovery for locally stored business data. Our market leading SIRIS 3 is the first data protection platform that protects any physical, virtual and cloud infrastructure running on Windows, Mac or Linux. With our Instant Virtualization technology, businesses can be up and operational within seconds after an incident. The company's BDR products comprise of Datto SIRIS, Datto ALTO, and Datto NAS.



### Cloud-to-Cloud (C2C) Data Protection Services

Datto's C2C solutions protect the essential business data generated by the leading SaaS applications including Microsoft Office 365, G Suite, and Salesforce.

### Managed Networking Services

Datto's Managed Networking Services deliver Network Continuity with always connected WiFi and fully integrated 4G LTE failover and failback. The product line, optimized for deployment in small to medium-sized businesses, includes a collection of high-performance, networking devices complete with centralized, cloud-based management. Datto's Managed Networking products consist of the Datto Networking Appliance, Datto Networking Switches and Datto Networking WiFi.

### Professional Services Automation (PSA)

Autotask PSA is a complete IT Business Management platform that delivers all of the tools you need to run an IT managed services business (service desk, account management, project management, time tracking and billing, tech scheduling and resource management, reporting and business intelligence). It allows you to automate your business processes and provide better customer service at peak profitability. Autotask PSA is also 100% cloud with 99.99% uptime, easy to use, and provides real-time visual reporting capabilities.

### Remote Monitoring and Management (RMM)

Autotask Endpoint Management (AEM) is a simple, powerful, and 100% cloud RMM solution. It allows you to securely and effectively manage your client's IT infrastructure with powerful automation tools such as network monitoring, patch management, and remote control. Autotask Endpoint Management integrates seamlessly with Autotask PSA allowing you to deliver superior customer service with the most cost efficiency and lowest total cost of ownership.

### Endpoint Backup

Endpoint Backup is 100% Cloud, Datto hosted, file and folder backup service designed to support business continuity for your clients. It allows your clients to backup any file, on any computer with remote deployment. The Endpoint Backup desktop agent gives insights to device information, backup status and has an option to restore files from earlier versions. Endpoint Backup is SOC2 audited and HIPAA compliant with rotating encryption keys.

### File Sync and Share

Workplace™ is an enterprise-grade 100% Cloud, Datto hosted, file sync and share (FSS) solution. Workplace synchronizes data between the cloud and your clients' local devices, including servers, so they can collaborate on documents and files in near real time. Clients can access their data from any device while granular permissions, detailed reports and remote-wipe options keep critical business documents safe. Workplace is SOC2 audited and HIPAA compliant with rotating encryption keys.

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